



# East Central Dispatch Center

*Every Call Demands Care & Compassion*

## PUBLIC NOTICE / PRESS RELEASE

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**For Immediate Release: July 11, 2022**

### **East Central Dispatch Center Seeks CALEA® Accreditation**

*Accreditation Assessment Team Invites Public Comment via Phone or Written Correspondence*

**Richmond Heights, MO** – A team of assessors from the Commission of Accreditation for Law Enforcement Agencies, Inc. (CALEA®) will be virtually examining all aspects of East Central Dispatch Center (ECDC), including policies, procedures, management, operations, and support services, on Monday, July 25 and Tuesday, July 26, 2022.

Verification by the team that the ECDC meets the Commission's state-of-the-art standards is part of a voluntary process to gain accreditation, a highly prized recognition of law enforcement professional excellence.

As part of the on-site assessment, ECDC employees and members of the community are invited to offer comments through a telephone call-in session on Monday, July 25, 2022, between 2:00 p.m. and 4:00 p.m. The public may call (314) 655-3519 during these times.

Telephone comments should be limited to 10 minutes per caller and must address the ECDC's ability to comply with CALEA® Communications Standards. The communications standards are available for review by contacting the Executive Director Paul Jokerst, who can be reached at (314) 645-3000. To learn more about the CALEA® Communications Accreditation Program, or to review the Communication Standards online, visit <https://www.calea.org/communications> and click on "Standards Titles" at the bottom of the page.

Those wishing to offer written comments about ECDC's ability to meet the standards for accreditation are requested to write: Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®), 13575 Heathcote Boulevard, Suite 160, Gainesville, Virginia 20155.

ECDC must comply with the Commission's 207 standards in order to gain the CALEA® accreditation. Accreditation is an acknowledgement that symbolizes professionalism, excellence, and competence in the field of Emergency Communications.

The Accreditation Manager for ECDC is Thomas Percich. The assessors are Mr. Robin Geis (Team Leader) and Ms. Debbie Gailbreath (Team Member). The assessment team is composed of public safety practitioners from similar, out-of-state agencies. The assessors will review written materials, interview individuals, and visit offices and other places virtually where compliance can be witnessed.

Once the CALEA® Assessors complete their review of ECDC, they will report back to the full Commission, which will then decide if the agency is to be granted accredited status.

Accreditation is for four years, during which ECDC must submit annual reports attesting continued compliance with those standards under which it was initially accredited.

For more information regarding the Commission on Accreditation for Law Enforcement Agencies, Inc., please write the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®), 13575 Heathcote Boulevard, Suite 160, Gainesville, Virginia 20155; or call (703) 352- 4225; or email [calea@calea.org](mailto:calea@calea.org).